

VISITOR OPTIONS



All visitations are pre-booked by Kim Hillier, our Visitation Coordinator
at ext. 5227

Visitor times are Friday – Wednesday, 10:00am to 5:15 pm
(No visitations on Thursdays)

**Please note due to cooler weather conditions, the outside visits have been cancelled.*

1. INSIDE VISITS *Prescreening for both visits day of visit – temps/screening*

If visitor develops symptoms of Covid 19 contact Dykeland immediately and call 811

A. Visit A – Mask to Mask

Criteria

- *Visits begin September 28th*
- *Designated room with 1 employee*
- *1 visitor to be decided by Resident/SDM or POA*
- *With side by side hug at beginning of visit*
- *Option to then leave on mask and sit 6 feet apart*

B. Visit B – No Mask

Criteria

- *Visits begin September 28th*
- *Designated room with 1 employee*
- *1 visitor to be decided by Resident/SDM or POA*
- *With side by side hug at beginning of visit (side hug limits spread of infections)*
- *Resident then goes behind plexiglass divider and mask removed*

2. DESIGNATED CAREGIVER *Prescreening daily – temps/screening - in and out*

Criteria

- *To begin on September 30th*
- *One family member or friend who precovid, provided feeding, dressing, mobility, personal care, or mental health and emotional support*
- *Required to review information on Hand Hygiene, PPE Protocols, and Fire Safety, and to sign waiver noting materials have been read and understood*
- *If interested in this option please contact Health Service Manager, Michelle MacDonald, ext. 5339*

3. COMMUNITY VISITS/APPOINTMENTS

- *To begin on October 7th*
- *See attached Guidelines*
- *October 1st Community Access Bus trips for residents to commence*

ADDITIONAL REQUIRED GUIDELINES

Community Access Visits

- Family will need to book visit in advance, the individual taking resident out must be approved by SDM
- Family/support person will be screened prior to and upon pick up of resident
- Family will need to provide home with location to visit, must not change plans without notifying home and mode of transportation
- The family must verify that the vehicle being used to transport resident has been cleaned and disinfected with a focus on high touch surfaces
- The driver and all passengers in vehicle must wear a non-medical mask for the duration of transport, resident must wear a medical mask during transportation in a public transportation (i.e.: accessible taxi) in private vehicle resident is encouraged to wear a medical mask
- Number of passengers in private vehicle is to be limited to allow for physical distancing.
- While out limit the resident's interactions with others where physical distancing is not possible, current public health recommendations regarding hand hygiene, respiratory etiquette and gathering sizes must be followed
- Accompanying family member must provide home with their name, date of birth, and contact information
- Family member will be screened prior to taking resident out and when return
- Family member is required to wear one of our masks to be screened and use hand sanitizer
- Family must be able to independently assist the resident into their vehicle,
- Resident will receive a medical mask to wear while out
- Resident mobility aides will be sanitized when returned
- When resident returns home they are not required to self-isolate
- When resident returns back to the facility the family member will be asked to confirm that all information given prior to outing is still correct
- If family or anyone who was in contact with resident during community visit comes down with symptoms of Covid-19 they must notify 811 and call facility immediately

Medical Appointments

- Family/support person members determined by SDM can take residents out to medical appointments. Family/support person will need to book visit in advance, the individual taking resident out must be approved by SDM
- Family/support person will be screened prior to and upon pick up of resident
- Family will need to provide home with location of medical appointment, must not change plans without notifying home and mode of transportation
- The family must verify that the vehicle being used to transport resident has been cleaned and disinfected with a focus on high touch surfaces
- Family member must be able to independently assist resident into vehicle
- The driver and all passengers in vehicle must wear a non-medical mask for the duration of transport, resident must wear a medical mask during transportation in a public transportation (i.e.: accessible taxi) in private vehicle resident is encouraged to wear a medical mask
- Number of passengers in private vehicle is to be limited to allow for physical distancing.
- While out limit the resident's interactions with others where physical distancing is not possible, current public health recommendations regarding hand hygiene, respiratory etiquette and gathering sizes must be followed
- During the duration of the off-site medical appointment the family/support person and residents are to maintain a physical distance of 2 meters when possible
- When returning from medical appointment residents will be screened for Covid-19 symptoms
- When residents return back to facility all mobility aids are to be disinfected
- If family/support person comes down with symptoms after medical appointment they must notify 811 and call facility immediately